USER MANUAL

R-NZ

MEATER Pro DUO

Charger Battery Type	Lithium
Charger Battery Nominal Voltage	3.7V
Charger Battery Size	14x 50mm (5x5 Pin cell
Charger Battery Quantity	1
Charger Model Number	MT-DU001
Probe Model Number	MT-PR01 , MT-PR02
Probe Battery Nominal Voltage	2.4V
Probe Capacity	3mAh
Operating Frequency	2402 - 2480 MHz
RF-OUT Frequency	2412 - 2462 MHz
Importer Name & Address	**MEATER INC.** 1015 South 400 West Salt Lake City, UT 84101
	MEATER Canada 10 Cornwall Street Lanesville, CO.T0L 1K

READ ALL INSTRUCTIONS BEFORE USING

Please read the instructions carefully before using your MEATER Pro product. Failure to follow these instructions may result in injury to you or others, or damage to your MEATER Pro or other property. If you are accepting the product for someone else, provide this manual to the person who will use the Pro product.

WARNING

Burn Hazard
Failure to follow these instructions may cause the MEATER probe to overcook and cause injury or severe burns.

Always insert the MEATER probe past the safety mark (the metallic band that prevents it from sliding further into the handle).

DO NOT place MEATER Pro Duo charger on or near a hot surface.

DO NOT place MEATER Pro Probe while Probe is in charger into a hot oven. Charger must be opened and removed from Pro Duo only from its heat source.

If the MEATER Pro Probe falls into the fire or direct heat source, place the Pro Duo in a safe location and let it cool for at least 30 minutes. Do not touch the Pro Duo or its accessories, follow the MEATER Pro Probe limit for temperature and time exposure.

DO NOT use MEATER Pro Probe to cook or to be in contact with hot charcoal or coals.

MEATER Pro Probe will not be burning, and after use the heat resistant glove when handling probe.

CAUTION

Product Damage Hazard

Always insert the MEATER probe past the safety mark to avoid damage.

DO NOT place the probe in a microwave or pressure cooker.

DO NOT place probe charging dock on any hot surface.

DO NOT drop the probe onto hard surfaces.

DO NOT use cleaning products containing abrasives, alcohol, ammonia, or acetone, as all these could damage the device.

DO NOT place probe cable under water pressure/jets, after cooking. Let the probe cool down before placing in dishwasher.

DO NOT place probe cable in microwave or pressure cooker, as it will damage the probe cable (and/or sensor bands of smart thermometer probe) and will void your warranty. Wait for probe to cool down before disassembling damaged probe.

Store the probe in a dry, cool place when not in use. Do not leave probe in direct sunlight. Keep the Pro Duo charger in a dry place.

This product is only designed for use in food. Use it only for its intended purpose.

Foodborne Illness Hazard

Cross-contamination can cause serious illnesses, death, and/or property damage. Wash your hands and other utensils every time food is in direct contact with bacteria.

Sharp-Point Hazard

Always insert the MEATER probe past the safety mark to avoid damage. Probe tip is sharp. Use caution when handling. Keep out of reach of children.

Electrical Shock Hazard

Keep probe charging dock away from water and liquids. Do not place in dishwasher. Do not immerse. Ensure the probe is completely dry before placing it back in the charging dock.

GETTING STARTED

THE CHARGING BLOCK, PROPERTIES AND PROBES MUST BE PAIRED WITH THE FREE MEATER APP TO WORK.

1. Remove all packaging materials and check to ensure all parts are accounted for.
2. Carefully wipe the probe's sheath with a damp cloth to remove any packing debris.
3. Charge the Block Repeater Pro (the smaller end of the USB-C cord included into the charging port on the Block Repeater Pro) then the other end of the USB-C charger (such as a wall charger not included).
4. Before starting the pairing process to the App, make sure that the MEATER Pro Duo charger is plugged in and charging. Pairing will be unsuccessful if you attempt to disconnect/turn off the device and pairing simultaneously.
5. While the Pro Duo is charging, download the free MEATER App from the App Store or Google Play if you don't already have it.

COOKING WITH YOUR MEATER Pro DUO

Take the stress out of cooking dinners and holiday feasting with MEATER Pro Duo, the smart wireless meat thermometer. Monitor temperature and time from your phone, two probes, you can monitor battery level and the app will let you know when it's time to pull the meat off the heat. Perfect for one pot, grill, rotisserie for tons of guests, follow these steps:

1. **Ensure the blocks repeater is charged and turned on.**
2. **Download/open the MEATER App.**
3. **Go into the App and tap "Add Devices".**

- If you already have a MEATER product, the new Pro duo is the top right corner of the home screen. From the drop down menu, select "Add Device". If the app doesn't automatically prompt you to add a device, manually tap the "+Add Device" button.

- If the MEATER devices are not in range, it will bypass the device selection screen and proceed directly to the pairing process.

4. **Accept Safety, Agreement and Review Educational Content**

- Pro, Ultra 50 and prototypes to accept the Safety Agreement before continuing. Once accepted, the app will display a few educational screens explaining temperature sensors and device charging.

5. **Prepare the unit for Pairing**

- Once you reach the "Pairing Screen" you will need to prepare the probes for pairing. Remove probe from charger.
Wait for the green light on the probes need to be within the range of the charger. Wait for the green light to blink. The blinking green light indicates that the probes are paired with the charger blocks. Each light will correspond with the probe that is in the charger. Once the probes are ready, the app should display the "MEATER Pro Duo Found" screen.

6. **Connect Unit to Wi-Fi**

- Now the app will prompt you to connect your MEATER Pro Duo to your Wi-Fi network. Note: The Pro Duo only supports 2.4GHz Wi-Fi networks.

7. **Update Firmware, if Needed**

- If a firmware update is available, the app will prompt you to process an update.
It's a firmware update that is going to add new features and improve bugs in charger. Proceed with the update running the cable/ charger blocks and boxes during setup or in the future.

8. **Start Cooking!**

Once all the setups are complete, you will be taken to the cook dashboard. From here, you can begin using your MEATER Pro Duo to start cooking.

- **Place block/repeater near cooking device**

Before using your MEATER Pro Duo ensure the product has been charged and you have reviewed the important safety information on this page.

SUPPORT
https://support.meatertools.com/en-us

CONTACT US
USA/Canada: 1-800-407-0303
9:00 am - 10:00 pm MST

If you have any assistance using your MEATER device or have any questions, please visit our Support Center at support.meatertools.com. Here you can search an extensive of our educational support articles and use the Support Bot to help navigate you to the correct team.

What is the maximum temperature MEATER can be used at?

The maximum temperature that the ambient tip of the MEATER probes can withstand is 212°F/100°C.

The maximum temperature the internal temperature sensor can withstand is 203°F/95°C.

To ensure the safety of the probe, the MEATER app will alert you when you get close to these limits.

Make sure to always insert the MEATER probe into your meat past the safety mark to avoid damage to the probe.

To read the MEATER Pro Duo charge the metal button (middle) until the charge bank panel

IMPORTANT SAFETY INFORMATION

Charcoal Grill Cooking

Always insert the MEATER probe past the safety mark.

Ensure the probe is firmly inserted into the meat/food item.

DO NOT use with the MEATER Pro probes not fitted into the probe handle.

Always wash your hands after handling raw meat.

Place the meat over indirect heat on your grill.

DO NOT remove the probe while it is in the charger, or while it is in the oven.

Always use non-protrusive utensils (e.g. plastic) when handling the probe, to avoid damage to the probe and/or its cable when not charcoals or direct flame.

Carefully remove the meat from the grill when prompted by the MEATER App.

DO NOT remove the probe from the meat while on the grill.

Once your meat is cooked, serve and enjoy!

To reset the MEATER Pro Duo charge the metal button (middle) until the charge bank panel

GENERAL INFORMATION

Information for the User

Warranty, Charge or modifications to the unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

MEATER Charger Model Number: MT-DU001
MEATER Probe Model Number: MT-PR01 , MT-PR02
RF Output: DU: 20 dBm/PR: 0 dBm
Frequency Range: 2402 - 2480 MHz
RF-OUT Frequency: 2412 - 2462 MHz
Antenna: Integrated Ceramic
Power Source: Lithium Ion Battery
Charger Battery Size: 14x 50mm (5x5 Pin cell)
Charger Battery Quantity: 1
Probe Battery Nominal Voltage: 2.4V
Probe Capacity: 3mAh

Contains FCC ID: 2AMB-LCJ-MT-PR01
IC: 24844-MTPR01

Contains FCC ID: 2AMB-LCJ-MT-DU001
IC: 24844-MTDU001

This product complies with the Radio Equipment Directive and applicable standards, as well as the Food contacting requirements (1935/2004).

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This device is used in portable RF exposure condition.
FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Statement

This device contains licence-exempt transmitters/receivers that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs / récepteurs exemptés de licence qui sont conformes au ou RSS (s) exemptés de licence d'Innovation, Sciences et Développement économique Canada. L'opération est soumise aux deux conditions suivantes:
(1) Cet appareil ne doit pas causer de brouillage.
(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

IC RSS-102 Compliance Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

CE

Declaration of conformity:
We, Meater Labs GmbH, declare under our sole responsibility that the product mentioned above complies with the essential requirements of the listed EU Directive. The EU Declaration of Conformity can be found here: https://meatertools.com/declaration-of-ce

Disposing of the packaging:
Please dispose of packaging separated into single type materials. Dispose of cardboard and paper waste and foam into the recyclable material collection services.

Disposing of the product:
Dispose of the product according to Union and other European states with systems for the separate collection of reusable waste material.
Old devices must not be disposed of with household waste. Contact your local authority if disposal is required. Do not burn or bury old devices. Do not dispose of old devices in water. Remove batteries before disposal. Remove personal data from old devices. Old devices can be returned to local collection points free of charge. Old devices contain valuable materials and also valuable components for the environment. For this reason, electrical equipment is marked with the symbol shown here.

Battery disposal:
Batteries must not be disposed of with household waste. Contact your local authority if disposal is required. Do not burn or bury batteries. Do not dispose of batteries in water. Remove batteries from old devices. Batteries can be returned to local collection points free of charge. Batteries contain valuable materials and also valuable components for the environment. For this reason, electrical equipment is marked with the symbol shown here.

Limited Warranty and Return Policy

Applaze Labs hereby warrants that the MEATER product is free from defects in parts, materials, and workmanship under normal use and maintenance for a period of one (1) year from the date of purchase by the End Retail Customer. Contact Applaze Labs at Meater Support and we will provide you with further instructions from the date of original purchase. This warranty does not include shipping charges associated with any warranty parts or products.

Applaze Labs will repair or replace any defective product or component covered by this warranty, free of charge. This warranty gives the retail customer specific legal rights and the customer may also have other rights which may vary from state to state.

This warranty shall be void if the MEATER product is not operated or operated in accordance with the provided User Instructions. The product is meant to be used with food and beverages for consumption by the end user. Applaze Labs does not warrant that the product will be used in commercial or food service applications, or that the end consumer otherwise misuses the product in any other way than intended.

To process a warranty claim, Applaze Labs may require proof of your purchase. You should retain your sales slip or invoice.

Full warranty and return policy can be found on our online website, **meatertools.com/warranty-returns**.

Full company policies can be found on our online website, **meatertools.com/policies** and supporting information found in this user guide.

Should any issues or concerns arise within the warranty the respective party can bring the related warranty term, please contact the Customer Happiness Team at **meatertools.com/support**.

Recycling and WEEE

The below section details WEEE/RoHS compliance with WEEE disposal of waste electrical and electronic equipment.

Deutsch

Zur Nutzung von Geräten Meater und Produkten:
Meater Labs GmbH
Sonnenstrasse 23
80331 München

Laut Elektroset Altgeräte dürfen nicht mehr im gemischten Siedlungsabfall entsorgt werden, sondern müssen bei den dafür eingerichteten Sammelstellen abgegeben werden. Die Entsorgung von Altgeräten kann kostenfrei erfolgen. Altgeräte können bis zu drei Meter kleinste Dimension ohne Verpackung und ohne Rücksicht auf Verlust der Daten an den Sammelstellen der Gemeinden oder an den Verkaufsstellen abgegeben werden. Altgeräte können bei Verkaufsstellen kostenfrei abgegeben werden, wenn eine Neuanschaffung gleichartiger Gebrauchsgeräte des Kunden bei Ihnen erfolgt. Altgeräte können bis zu drei Meter Kantenlänge bei Meater Labs GmbH, Sonnenstrasse 23, 80331 München, https://www.meatertools.com/pages/contact-us kostenfrei abgegeben werden. Die Altgeräte müssen nicht vollständig sein und dürfen keine Fremdkörper oder Fremdmaterialien enthalten. Die gilt auch bei Versand unter Verwendung von Frankierungsmöglichkeiten. Wenn die Altgeräte unter Verwendung von Versandmaterialien versendet werden, ist der Versender verantwortlich für die Datenlöschung. Die Altgeräte müssen mindestens 24 Stunden vorher angemeldet werden